

Geneva, February 8th, 2007

Our primary goal is to create an environment for **continuous improvement** of quality, in order to achieve **Total Customer Satisfaction** for our products and services.

This is achieved through our company culture of Sustainable Excellence, which is the overall framework for Quality, EHS and Corporate Responsibility at STMicroelectronics.

Everyone in the Company is **accountable** for contributing to the overall success by providing value at every phase of his/her work, and by respecting his/her commitments.

Our Quality Policy is based upon the following rules.

- o **Customers' needs and expectations must be met.** Our success depends on understanding and satisfying the current and future needs and expectations of present and potential Customers and other interested parties.
- o **Statutory and regulatory requirements applying to our products, processes and activities must be met.** The concept of Sustainable Excellence is strongly integrated in our Company in order to create value for all our stakeholders.
- o **Strategic alliances must be built with key world Customers and suppliers.** Our future requires strong partnerships that are driving world-class quality, service and value within appropriate timescales.
- o **People must be prepared to successfully meet the constant challenges ahead.** Training on quality is a basic motivation and improvement tool.
- o **Managers must be measured on quality results.** Management commitment, active involvement and leadership are the absolute prerequisites for achieving quality and therefore benefits for all interested parties.
- o **Quality must be designed in and built-in.**
- o **Processes must be "capable" and kept under strict control.**
- o **Quality systems must meet ISO 9001 and ISO/TS 16949 requirements.**
- o **Product and process quality must be the shared responsibility of all involved organizations.**

Carlo Bozotti

President and CEO, STMicroelectronics